

Building a platform for the improvement work, scaling up from 5 to 19 municipalities



BACKGROUND: The first phase of the programme from 2013-2016 involved five municipalities. The five municipalities were defined as the scalable unit. The results and the learning from the five municipalities were used to make a scale up change package with the learning of what worked in a community setting. Next phase in the scale-up; 2016-2018 will involve 5 to 19 municipalities. We are using the IHI's scale-up framework. The final goal is to include all 98 municipalities in Denmark.

Denmark
5.6 million inhabitants, 98 municipalities.
A municipality is carrying out the care and treatment of elderly citizens.

The national programme In Safe Hands
Takes place in residential homes and homecare services.
The clinic interventions is pressure ulcer, medication management and early warning sign of patients deteriorating.

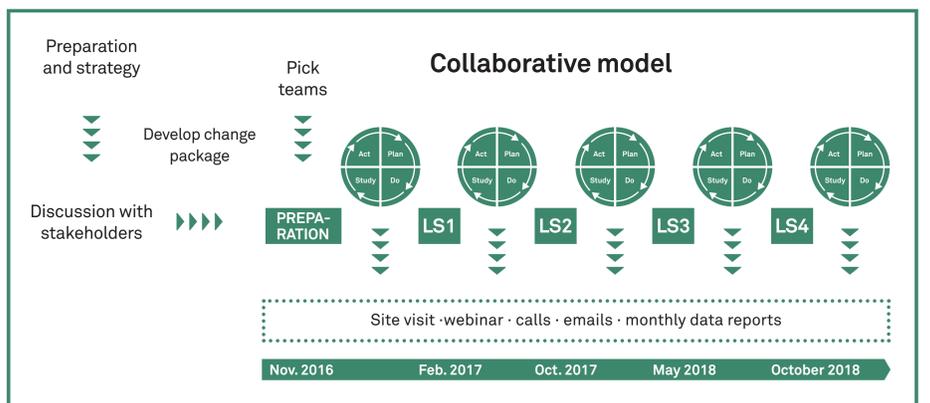
HOW BIG IS THE PROBLEM?



Complexity of medication management !



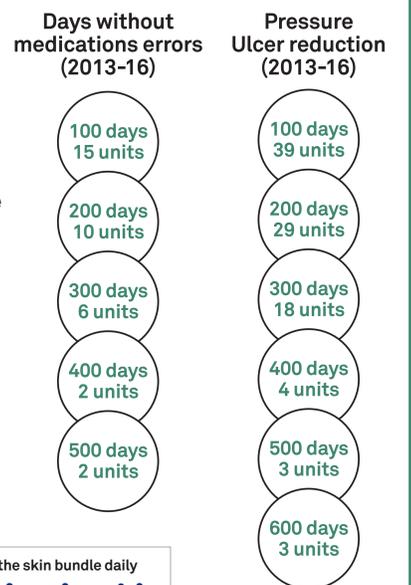
The baseline showed that 25% of patients in nursing homes and homecare facilities had pressure ulcers cat. 2-4



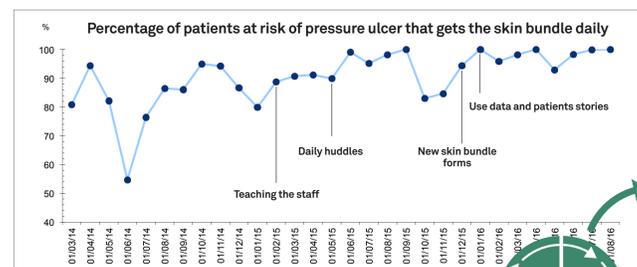
RESULTS



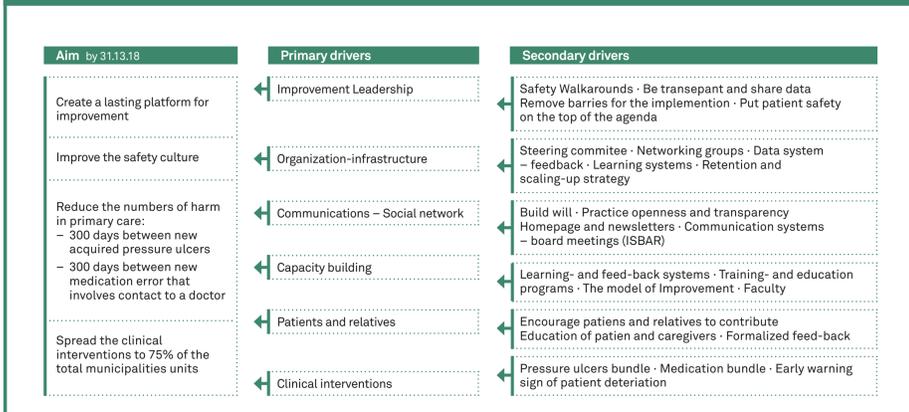
10,304 patients are In Safe Hands now
The work has been to benefit for the patients and their families.



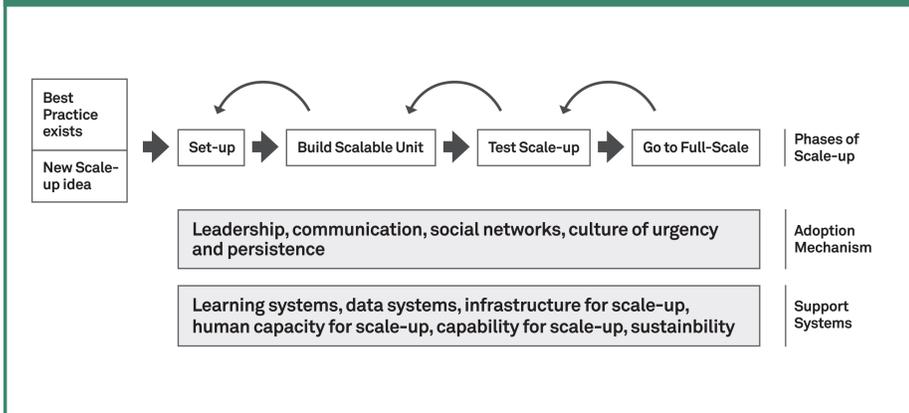
Capacity building:
4,418 healthcare professionals
Have learned to use the Model for Improvement and the QI methodology



THE AIM FOR THE PROGRAMME



THE SCALE-UP FRAMEWORK



MESSAGE TO OTHERS

Leadership- leadership- leadership
Share, peer to peer learning
Multidisciplinary teams
Cooperation with patients and relatives



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