

"A Decade of Patient Safety 2020-2030" Formulating the Global Patient Safety Action Plan

WHO Global Consultation, 24–26 February 2020

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72nd World Health Assembly May 2019 Watershed moment for patient safety !



- Recognized Patient Safety as a global health priority
- ✓ Adopted resolution (WHA72.6) on Global action on patient safety
- ✓ Established an annual World Patient Safety Day on 17 September
- Urges Member States to 'recognize patient safety as a health priority in policies and programme essential to achieve UHC'
- Requests WHO-DG to emphasize patient safety as a key strategic priority in WHO's work across the UHC agenda
- Mandated formulation of a Global Patient Safety Action Plan in consultation with Member States and all relevant stakeholders, including in the private sector, for submission to the Seventy-fourth World Health Assembly in 2021 through the 148th session of the Executive Board



Scope

A comprehensive action driven change package to address all casual factors that may lead to unintended harm in healthcare settings with focus on systems approach

Patient safety also includes non disease health seekers such as maternity, immunization and preventive health services .

- Includes all system elements, clinical safety programs, patient care, infection prevention and control, work place safety, WASH and infrastructure safety
- Close linkage and overlaps with quality of care, product safety, environmental safety, AMR, safety in traditional medicines, human resource planning and staffing
- **Does not include** intentional harm, security issues, safety in research settings and idiosyncratic healthcare risks

Development Process



Agenda of Meeting – At a glance

Day 1	 Vision, Goals and Guiding principles Presentation on thematic action areas (12)
Day 2	 Group work – Expanding action areas (World Cafe) Reporting back on Recommended actions for stakeholders Monitoring parameters
Day 3	 Summarising group work (Actions and Measurement) Theme for World Patient Safety Day 2020 Launch of WHO Flagship "A Decade of Patient Safety 2020-2030"

Collaborative approach

- Detailed departmental and interdepartmental briefings
- Detailed review and co-development of background documents
- Co-development of 'Safety issues' with clinical areas and programmes
- 'WHO focal points' for each working group
- Constitution of a 'drafting and review taskforce' (Planned)

Themes for the working group discussion	Chair/Co-chair	WHO focal points
Theme 1 Safety in patient care, clinical processes and use of medical products and devices (Anupam Sibal Adrian Gelb	Adriana Velazquez Berumen
Theme 2 Patient safety policy and priorities	Abdulelah Alhawsawi Okware Joseph	Ayda Taha
Theme 3 Leadership and patient safety culture	Andrew Likaka Mike Durkin	Maki Kajiwara
Theme 4 Sufficient competent and compassionate work force: Patient safety education and training	Albert Wu Yakob Seman	Irina Papieva
Theme 5 Human factors capability and capacity, and workforce and workplace safety	Kathleen Mosier Huda Amer AL-Katheeri	HWF TBC/ Sara Abolino (alternative)
Theme 6 Measurement, reporting, learning and surveillance	Andrew Carson-Stevens Niek Klazinga	Madhava Ram Balakrishnan
Theme 7 Patient safety research and innovation	Ashish Jha Shin Ushiro	Kazumi Tanaka
Theme 8 Global Patient Safety Challenges	Hardeep Singh Basia Kutryba	Minna Hakkinen
Theme 9 Patient engagement and empowerment	Helen Haskell Kawaldip Sehmi	Katthyana Aparicio-Reyes TBC
Theme 10 Patient safety in an era of universal health coverage: safety and quality across the continuum of care	Kok Hian Tan Shams Syed	Paul Rogers
Theme 11 Developing network and partnerships	Joe Kiani Peter Lachman	Sepideh Bagheri Nejad TBC
Theme 12 Water, sanitation and hygiene, infection prevention and control, and anti-microbial resistance	Yolanda Agra Margaret Montgomery	Alessandro Cassini

Key Messages

Theme 1 Safety in patient care, clinical processes and use of medical products and devices	Establish Global Patient Safety Goals for key clinical processes	
Theme 2 Patient safety policy and priorities	Make a business case for patient safety	
Theme 3 Leadership and patient safety culture	Nominating Patient Safety as national health priority	
Theme 4 Sufficient competent and compassionate work force: Patient safety education and training	Emphasis on designing solutions, communication skills and overall on non-technical skills	
Theme 5 Human factors capability and capacity, and workforce and workplace safety	Distill the general principles of human factors and specify to settings	
Theme 6 Measurement, reporting, learning and surveillance	Balance between 'reactive' and 'proactive' use of data	
Theme 7 Patient safety research and innovation	Facilitate connection between research and implementation	

Key Messages

Theme 8 Global Patient Safety Challenges	Continue current challenge and "rejuvenate", "re-messaging" the challenges
Theme 9 Patient engagement and empowerment	"Umbrella approach" to patient engagement
Theme 10 Patient safety in an era of universal health coverage: safety and quality across the continuum of care	Integration of patient safety but with visibility
Theme 11 Developing network and partnerships	Promoting weak ties among people in country to support the formal network (strong ties)
Theme 12 Water, sanitation and hygiene, infection prevention and control, and anti-microbial resistance	Embed the core components and minimal requirements of IPC, WASH, and AMR in the global plan



Engagement Mechanism

- Global action plan expert group
- Core editorial and harmonization team (Secretariat)
- Mission briefings
- Public consultations
- Member State consultations (through regional committees)
- Feedback from GPSN

WHO Flagship Initiative

A Decade of Patient Safety 2020-2030

Formal Launch



The Science of Patient Safety Improvement

working across health system and specific safety, health and clinical programmes

Clinical & Safety ProgramsImmunization SafetySafe ChildbirthMedication SafetySafe SurgeryBlood SafetySafety in Mental HealthRadiation SafetySafety in Elderly careInjection SafetySafety in NCD and CDIPC & WASHPatient Falls		
Subject Matter Knowledge	Improved Patient Safety	Profound System Understanding
	Leadership & Policy frameworks Human factors and ergonomics Reporting & Learning Systems Patient safety Education & Training Campaigns and Advocacy Assessment and Measurement Patient Safety Core Work	

44 Countries 100+ Experts Profound discussion Limitless ideas



