

# The International Forum on Quality and Safety in Healthcare, Gothenburg 2022, Booking Guidelines

Click here to register

If you are booking in a group, ideally it is best to have a central person, the 'registration contact', manage your group booking. This person's email address will be the central log-in for the group.

## STEP 1: You will be asked to select your booking type.

- If you are completing an individual registration, select I am registering for myself.
- If you will **not** be attending, please select I am registering on behalf of other people.
- If you will be attending as part of the group, please select I am registering for myself and other people.

# **Registration Mode**



## STEP 2: Enter your (the registration contact's) email address.

Note - If you have attended previously, the system will ask for your password. If you do not know your password you can request for a password reset link to be emailed to you.

## Registration

Please enter your email address	
* Email address	
* Confirm email address	

Registration Contact's Details	
* Title	Choose one v
* First name	
* Last name	
* Job Title/Position	
* Company/Organisation	
* Address line 1	
Address line 2	
* Town/City	
* Postcode/Zip Code	
* Country	Choose one 🗸
* Contact telephone number	
Please create or update the password field below. This will allow y	ou to access your booking at a later date.
* Password	

# STEP 3: Enter your (the registration contact's) personal details.

\*\* If you chose <u>I am registering on behalf of other people</u>, you will be prompted here to enter your first attendee's email address \*\*

Attendee Email or Username		
* Attendee email address		
Back		Proceed

# STEP 4: Select 'Forum20' as attendee type.

Select Attendee Type	
Select Attendee Type	
Please note that you cannot apply for 'Student' or 'Teacher' unless you specification when choosing one of our discounted country rates. Please	have applied for, and been given a verification code for one of these categories. We will also be checking that addresses match the country se check our <u>website</u> for more information on discounted rates, and to see if your country qualifies.
0	Delegate
0	Speaker
0	Student
0	BMJ Staff
0	IHI Staff / Current Fellows
0	Exhibitor / Sponsor
0	Complimentary
0	Teacher
0	SALAR
0	SALAR Student
0	Forum15
۲	Forum20
Back	Proceed

Step 5: Enter your personal details, or the details of the first attendee in the group. When prompted, enter your Forum20 verification code 'together20' and select your organisation from the drop-down menu

* Please enter your Forum20 verification code	together20	
* What organisation/network did you receive this code from?	Choose one 🗸	

# STEP 6: Select which days you / your first delegate would like to attend. The booking options are: Wednesday only

Wednesday - Friday Thursday - Friday You can mix day selections within your group.

#### Days

Please select the days you would like to attend

Day	Attend
Wednesday 30 March	
Thursday 31 March	
Friday 1 April	
Back	Proceed

## Step 7: Select which sessions you / your first delegate wish to attend

11:00 (Thursday 31 March)		
© 11:00 - 12:15	© 11:00 - 12:15	O 11:00 - 12:15
Building Capability and Leadership Presentation	Co-presented with patients service users or carers	Presentation Responses to the covid-19 pandemic
Recommended for those new to quality improvement	Person and Family-Centered Care Presentation	A3: Innovations for improving equity and safety of
A1: Creating tomorrow today; tackling the dilemmas	A2: Let's talk about power in patient partnership	Room 3
Room 1	Room 2	
Book this	Book this	Book this
© 11:00 - 12:15	O 11:00 - 12:15	<b>③</b> 11:00 - 12:15
Building Capability and Leadership	A5: Session to be announced	A6: Session to be announced
Co-presented with patients service users or carers	Room 5	Room 6
Includes examples of using technology to enable change		
Presentation		
A4: The future is digital? Three perspectives from Sweden		
Room 4		
□ Book this	Book this	□ Book this
③ 11:00 - 12:30	<b>⑨</b> 11:00 - 12:30	⑨ 11:00 - 12:30
Co-presented with patients service users or carers	Integrated Care Presentation	Co-presented with patients service users or carers
Features discussion of improvement methodology	A8: Integrated care: learning from the Swedish	Population and Public Health Presentation
Presentation Safety	Room 8	A9: Improving mental health at a population level -
A7: How Safety 2 thinking helps improve haemovigilance, diagnostic error and allows us to		Room 9
learn from excellence		
Room 7		

**Step 8: You will be taken to the Booking Summary page.** If you are booking additional delegates in a group, here you can click <u>Add Another Attendee</u> and continue with the booking until you have registered everyone in the group.

#### Please check that the details below are correct before proceeding through to the Worldpay page Please note: you will only receive a confirmation email for this booking once payment has be en successfully processed Registration contact's details: Emily Dobie BMJ 000 edobiii@bmj.com Add Another Attende Attendee 1 Emily Dobie (Forum20) Unit price Description Quantity Total Wednesday - Friday £1.206.16 £1.206.16 Total £1,206.16 VAT:25% £301.54 Grand total £1.507.70 Outstanding £1,507.70 Available payment methods O Credit / Debit Card

## Once you have completed registration, you will need to select your payment method.

The available method is credit/debit card. The option for invoice payment is applicable for groups of 5 or more delegates *only*. Then click <u>Pay Now</u> / <u>Complete Registration</u> and you will either be taken to the Worldpay payment page or to a page confirming your booking.

## Please note:

**Booking Summary** 

- The booking confirmation email will be sent to you shortly.
- For amendments made to the booking, you **must click** the pay now button on the Booking Summary page in order for them to be saved.

Once you pay via Worldpay, you will receive a separate email with confirmation of your transaction.

If you pay via invoice (available to groups of 5+ delegates only), the invoice will be issued in 5-7 working days. If you anticipate any major changes to the group, please contact <u>events@bmj.com</u> and we can wait until your booking is finalised to raise the invoice. The following things can affect your invoice:

- Adding additional delegates to your booking
- Removing delegates from your booking
- Changing any information of where/ who the invoice should be addressed to

• Adding a purchase order number or reference number

All registration confirmation emails will go directly to attendee's email addresses.